

# STATE OF WISCONSIN Division of Hearings and Appeals

In the Matter of	
Milwaukee Enrollment Services, Petitioner	DECISION
v. Respondent	FOF/169931

## **PRELIMINARY RECITALS**

Pursuant to a petition filed November 06, 2015, under Wis. Admin. Code §HA 3.03, and see, 7 C.F.R. § 273.16, to review a decision by the Milwaukee Enrollment Services to disqualify from receiving FoodShare benefits (FS) for a period of one year, a hearing was held on December 14, 2015, at Milwaukee, Wisconsin.

The issue for determination is whether the respondent committed an Intentional Program Violation (IPV).

NOTE: Judicial Notice was taken of the plea agreement and judgment of conviction in case Federal

There appeared at that time and place the following persons:

#### PARTIES IN INTEREST:

Petitioner:

Department of Health Services
Division of Health Care Access and Accountability
1 West Wilson Street, Room 651
Madison, Wisconsin 53703
By: Kristine Kostrowski, IMSA
Milwaukee Enrollment Services

Milwaukee Enrollment Services 1220 W. Vliet St., Room 106 Milwaukee, WI 53205

Respondent:



ADMINISTRATIVE LAW JUDGE: Mayumi M. Ishii
Division of Hearings and Appeals

## **FINDINGS OF FACT**

1. On February 28, 2012, the Respondent completed an ACCESS application for FoodShare benefits. That application contained a penalty warning that advised the Respondent that he could be disqualified from the program for selling or trading his benefits. The Respondent

electronically signed the application indicating, "I understand the penalties for giving false information or breaking the rules". (Exhibit 12)

- 2. On February 29, 2012, Milwaukee Enrollment Services (the agency) sent the Respondent an eligibility and benefits booklet that also advised him of the penalties for trading or selling his benefits, including disqualification from the FoodShare program. (Exhibits 13 and 14; See also: https://www.dhs.wisconsin.gov/publications/p0/p00079.pdf)
- 3. Respondent (CARES # \_\_\_\_\_\_\_) received FoodShare benefits, in the amount of \$213 for February 2012. Thereafter, the Respondent received benefits in the amount of \$200 per month, on the 3rd of the month, from January 2012 through January 2013, with one exception. Petitioner received \$200 for August on July 27, 2012, after completing a six-month report form. (Exhibits 7 and 10)
- 4. EBT cards issued to the Respondent were used at 4, 2012 and on October 10, 2012, a card ending in 2796 was used to make a \$150.00 "purchases" and on December 7, 2012, a card ending in 4966 was used to make a \$139.00 "purchase". (Exhibits 16 and 17)
- 5. The former card was noted as inactive-Card could not be delivered. (Exhibit 17)
- 6. During the time in question, was no longer selling food, but was instead purchasing FoodShare benefits at a fraction of face value. (Exhibit 15)
- 7. On November 12, 2015, the agency prepared an Administrative Disqualification Hearing Notice, alleging that the Respondent trafficked \$320.00 in benefits from August and December 2012. (Exhibit 3)

#### **DISCUSSION**

## Respondent's Non-appearance

The Respondent did not appear for this hearing. This circumstance is governed by the regulation in 7 C.F.R. §273.16(e)(4), which states in part:

If the household member or its representative cannot be located or fails to appear at a hearing initiated by the State agency without good cause, the hearing shall be conducted without the household member being represented. Even though the household member is not represented, the hearing official is required to carefully consider the evidence and determine if intentional Program violation was committed based on clear and convincing evidence. If the household member is found to have committed an intentional program violation but a hearing official later determines that the household member or representative had good cause for not appearing, the previous decision shall no longer remain valid and the State agency shall conduct a new hearing. The hearing official who originally ruled on the case may conduct a new hearing. In instances where the good cause for failure to appear is based upon a showing of nonreceipt of the hearing notice, the household member has 30 days after the date of the written notice of the hearing decision to claim good cause for failure to appear. In all other instances, the household member has 10 days from the date of the scheduled hearing to present reasons indicating a good cause for failure to appear. A hearing official must enter the good cause decision into the record.

## Emphasis added

The hearing in this case took place on December 14, 2015. The Respondent was advised of the date, time and location of the hearing, in an Administrative Disqualification Hearing Notice. Ms. Kostroski

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indicated that the notice was sent to the Respondent's last known mailing address and that the agency did not receive any returned mail. (See Exhibit 3)

The Respondent did not appear at the hearing and the Respondent did not contact the Division of Hearings and Appeals within 10 days to explain his failure to appear. As such, it is found that the Respondent did not have good cause for his non-appearance.

#### What is an IPV?

An IPV is defined at 7 C.F.R. §273.16(c) as intentionally: making a false or misleading statement or misrepresenting; concealing or withholding facts; or committing any act that constitutes a violation of the Food Stamp Act, federal regulations or any Wisconsin statute relating to the use, presentation, transfer, acquisition, receipt or possession of food stamp coupons or an authorization to participate (ATP) card.

The Department's written policy restates federal law, below:

## 3.14.1 IPV Disqualification

7 CFR 273.16

A person commits an Intentional Program Violation (IPV) when s/he intentionally:

- 1. makes a false or misleading statement, or misrepresents, conceals or withholds facts; or
- commits any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any Wisconsin statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of FoodShare benefits or QUEST cards.

An IPV may be determined by the following means:

- 1. Federal, state, or local court order,
- 2. Administrative Disqualification Hearing (ADH) decision,
- 3. Pre-charge or pretrial diversion agreement initiated by a local district attorney and signed by the FoodShare recipient in accordance with federal requirements, or
- 4. Waiver of the right to an ADH signed by the FoodShare recipient in accordance with federal requirements.

FoodShare Wisconsin Handbook, §3.14.1.

The agency may disqualify only the individual who either has been found to have committed the IPV or has signed a waiver or consent agreement, and not the entire household. If disqualified, an individual will be ineligible to participate in the FS program for one year for the first violation, two years for the second violation, and permanently for the third violation. However, any remaining household members must agree to make restitution within 30 days of the date of mailing a written demand letter, or their monthly allotment will be reduced. 7 C.F.R. §273.16(b).

## What is the Burden of Proof?

In order for the agency to establish that an FS recipient has committed an IPV, it has the burden to prove two separate elements by clear and convincing evidence. The recipient must have: 1) committed; and 2) intended to commit an intentional program violation per 7 C.F.R. §273.16(e)(6).

"Clear and convincing evidence" is an intermediate standard of proof which is more than the "preponderance of the evidence" used in most civil cases and less than the "beyond a reasonable doubt" standard used in criminal cases.

Defined in terms of quantity of proof, reasonable certitude or reasonable certainty in ordinary civil cases may be attained by or be based on a mere or fair preponderance of the evidence. Such certainty need not necessarily exclude the probability that the contrary conclusion may be true. In fraud cases it has been stated the preponderance of the evidence should be clear and satisfactory to indicate or sustain a greater degree of certitude. Such degree of certitude has also been defined as being produced by clear, satisfactory, and convincing evidence. Such evidence, however, need not eliminate a reasonable doubt that the alternative or opposite conclusion may be true. In criminal cases, while not normally stated in terms of preponderance, the necessary certitude is universally stated as being beyond a reasonable doubt.

Wisconsin Jury Instruction – Civil 205 is also instructive. It provides:

Clear, satisfactory and convincing evidence is evidence which when weighed against that opposed to it clearly has more convincing power. It is evidence which satisfies and convinces you that "yes" should be the answer because of its greater weight and clear convincing power. "Reasonable certainty" means that you are persuaded based upon a rational consideration of the evidence. Absolute certainty is not required, but a guess is not enough to meet the burden of proof. This burden of proof is known as the "middle burden." The evidence required to meet this burden of proof must be more convincing than merely the greater weight of the credible evidence but may be less than beyond a reasonable doubt.

Further, the *McCormick* treatise states that "it has been persuasively suggested that [the clear and convincing evidence standard of proof] could be more simply and intelligibly translated to the jury if they were instructed that they must be persuaded that the truth of the contention is highly probable." 2 *McCormick on Evidence* § 340 (John W. Strong gen. ed., 4<sup>th</sup> ed. 1992.

Thus, in order to find that an IPV was committed, the trier of fact must derive from the evidence, a firm conviction as to the existence of each of the two elements even though there may exist a reasonable doubt that the opposite is true.

#### The Merits of OIG's Claim

In the case at hand, Milwaukee Enrollment Services has established, by clear and convincing evidence, that the Respondent was selling his FoodShare benefits. First, the transactions were for even dollar amounts. Second, the Respondent's EBT card was used to redeem \$439 worth of FoodShare benefits with during a time when was no longer a subcontractor distributing meat and seafood; but was instead purchasing EBT benefits for a fraction of face value. As such, the Respondent had to have been selling his benefits.

Based upon the foregoing, it is found that the Respondent trafficked \$439 in FoodShare benefits in between August 2012 and December 2012.

There is a general rule that a person is presumed to know and intend the probable and natural consequences of his or her own voluntary words or acts. See <u>John F. Jelke Co. v. Beck</u>, 208 Wis. 650 (1932); 31A C.J.S. Evidence §131. Intention is a subjective state of mind to be determined upon all the facts. <u>Lecus v. American Mut. Ins. Co. of Boston</u>, 81 Wis.2d 183 (1977). There is nothing in the record to rebut the presumption that the Respondent intentionally sold her benefits to On the contrary, the Respondent was warned in his application and in the Eligibility and Benefits booklet about the consequences of selling his benefits, but he did it anyway.

## **CONCLUSIONS OF LAW**

COTTELL	SIGNS OF ENTY
The Respondent committed an intentional progra between August 2012 and Dec	am violation (IPV) by trafficking his benefits with elember 2012.
This is the first such violation.	
THEREFORE, it is OF	RDERED
	ustained and that the Respondent is hereby ineligible to of one year, effective the first month following the date of
REQUEST FOR A REHEARING	
	ision is based on a serious mistake in the facts or the law change the decision. Your request must be <b>received</b> ate requests cannot be granted.
Avenue, Suite 201, Madison, WI 53705-5400 and INTEREST." Your rehearing request must explain why it is important or you must describe your new	ne Division of Hearings and Appeals, 5005 University and to those identified in this decision as "PARTIES IN in what mistake the Administrative Law Judge made and we evidence and explain why you did not have it at your these things, it will be denied. See also, 7 C.F.R. sec. ng good cause for missing the scheduled hearing.
The process for requesting a rehearing may be fo be found online or at your local library or courthou	ound at Wis. Stat. § 227.49. A copy of the statutes may use.
APPEAL TO COURT	
with the Court <b>and</b> served either personally or be Health Services, 1 West Wilson Street, Room 651	art in the county where you live. Appeals must be filed by certified mail on the Secretary of the Department of Madison, Wisconsin 53703, and on those identified in more than 30 days after the date of this decision or 30 quest one).
The process for Circuit Court Appeals may be for statutes may be found online or at your local library	ound at Wis. Stat. §§ 227.52 and 227.53. A copy of the ry or courthouse.
	Given under my hand at the City of Milwaukee, Wisconsin, this 8th day of January, 2016
	\sMayumi M. Ishii Administrative Law Judge Division of Hearings and Appeals



## State of Wisconsin\DIVISION OF HEARINGS AND APPEALS

Brian Hayes, Administrator Suite 201 5005 University Avenue Madison, WI 53705-5400 Telephone: (608) 266-3096 FAX: (608) 264-9885 email: DHAmail@wisconsin.gov Internet: http://dha.state.wi.us

The preceding decision was sent to the following parties on January 8, 2016.

Milwaukee Enrollment Services
Public Assistance Collection Unit
Division of Health Care Access and Accountability
Pamela.Hazley@dhs.wisconsin.gov